

Contact

P: (03) 9737-0455
F: (03) 9737-0466
M: 0403 047-358

Business Address

19 Hordern Rd
Mount Evelyn
Victoria 3796
Australia

Online

www.hitme.com.au
www.hitmehosting.com.au
www.hitmetemplates.com.au
Email: sales@hitme.com.au

ABN/ACN

ABN: 16 099 437 911
ACN: 099 437 911



Attn: Gerard Bradford

Thursday, 6 March 2008

Hitme Studios Pty Ltd

19 Hordern Rd
Mount Evelyn, Victoria 3796

Operate your own email server? Consider Hitme Studios backup mail service!

Dear Gerard,

Have you ever been waiting on an important email to arrive? or a customer emailed you an order but you never received it? These types of situation do happen and usually at the worst possible time. Hitme Studios can help!

For as little as \$0.00 per year Hitme Studios will take care of all you backup mail record needs.

How it works:

When an email is sent, the server looks to see which server handles mail for your domain (www.hitme.com.au), using DNS MX records. MX records specify which server(s) control mail for a given domain. Each MX record is given a priority, the lowest number being the primary mail server. Mail delivery is first attempted on the lowest numbered priority; if it cannot connect to that one it tries the second lowest priority and so on. If no mail servers can be reached mail is then bounced back to the sender.

Backup MX:

Hitme Studios backup mail services act as your second priority mail server. If your mail server cannot be reached mail is then sent to Hitme Studios backup mail server. Once it reaches our server it is queued and continually checked to see if your mail server is back online. When your server is back online the queued mail is delivered. By default Hitme Studios will keep attempting to deliver mail to your server for 14 days. If the emails cannot be delivered after 14 days it will then bounce the emails back to the sender. If you are anticipating an extended outage you can make special arrangements with us. Hitme Studios mail server is protected using industry standard blacklists including SpamCop and Relays.

Pricing:

For \$0.00 per year Hitme Studios will provide backup mail services for your domain (www.hitme.com.au). Stop losing important emails! Use Hitme Studios backup mail service for needed mail redundancy!

You can protect all your mail for as little as \$0.00 (Inc GST) per year (about \$0.00 per day). How much would you lose if you lost just one order?

Summary of benefits:

1. All email is scanned for viruses on receipt and delivery
2. All email passes through our Spam filters to help prevent unwanted mail
3. Responsive and friendly technical support if needed
4. Default storage of mail for 14 days
5. Seamless operation, fully automatic forwarding of all mail back to your mail server
6. In the event of an outage at your site, clients will be unaware of the problem

Yours sincerely,

Gerard Bradford
Managing Director
HITME STUDIOS PTY LTD
Ph: (03) 9737-0455
Fax: (03) 9737-0466